iHoldall

‘the next generation audio marketing solution’

Basic User Manual

Connecting your iHoldall device to a network for the first time

How to connect you iHoldall Device

Note: set up of the device is to be carried out on a DHCP network

1) Insert the SD Memory Card into your iHoldall

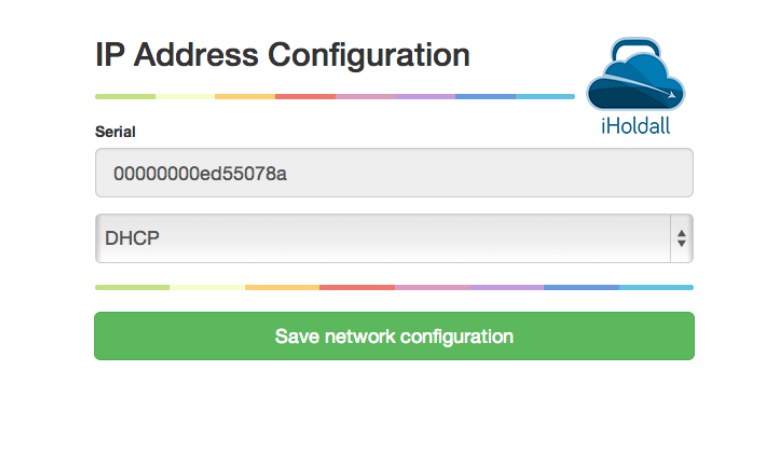
2) Attach the power supply to the iHoldall and connect to mains power, along with an Ethernet cable, connected to your network.

3) Now attach a headphone speaker, or other speaker to the Audio Output socket and upon boot-up the iHoldall will play out the IP address that the device has connected to. The first IP address will be a test IP, then your actual IP will be the second one you hear onwards.

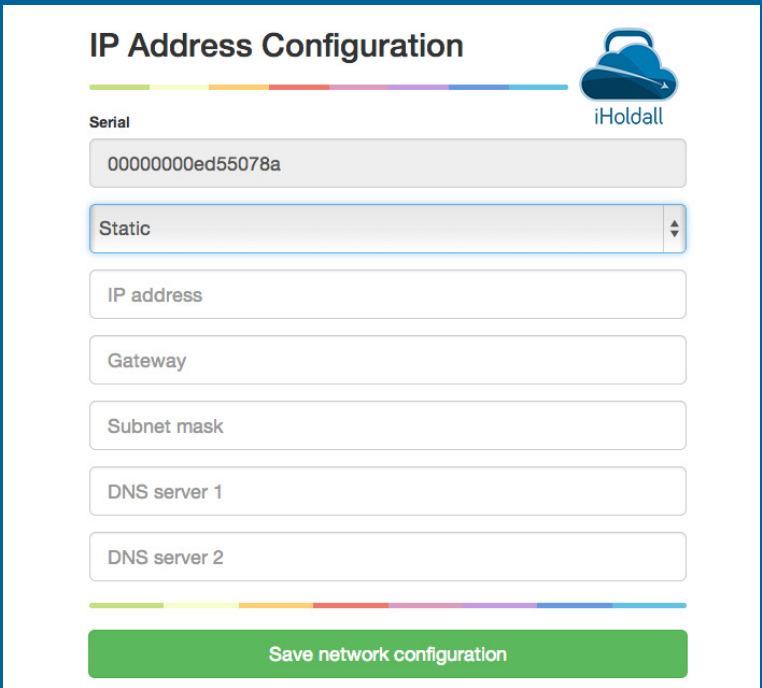
4) Take note of this IP address

5) Open a browser on a PC or Tablet (which is connected to the same network as the iHoldall) and enter the IP address that the device is connected to.

6) You will then see the following screen inside your browser;



7) If you wish to leave the device on a DHCP set up then all you will need to do is take note of the Serial Number. (You can highlight and copy this). Now select 'Save Network Configuration'.



7a) Setting up a device on a static IP address; if you wish to use a static IP range for your device then select 'Static' from the dropdown menu, enter the IP address, Gateway, Subnet Mask, DNS Server 1 and DNS Server 2 details. Click 'Save Network Configuration'

8) After around 10 seconds the device will of picked up the Network Configuration settings you have assigned, so now simply unplug the power supply and reconnect.

9) Now log into the iHoldall website for your account

10) Click on clients (if you do not have any you will need to add one using the + button)

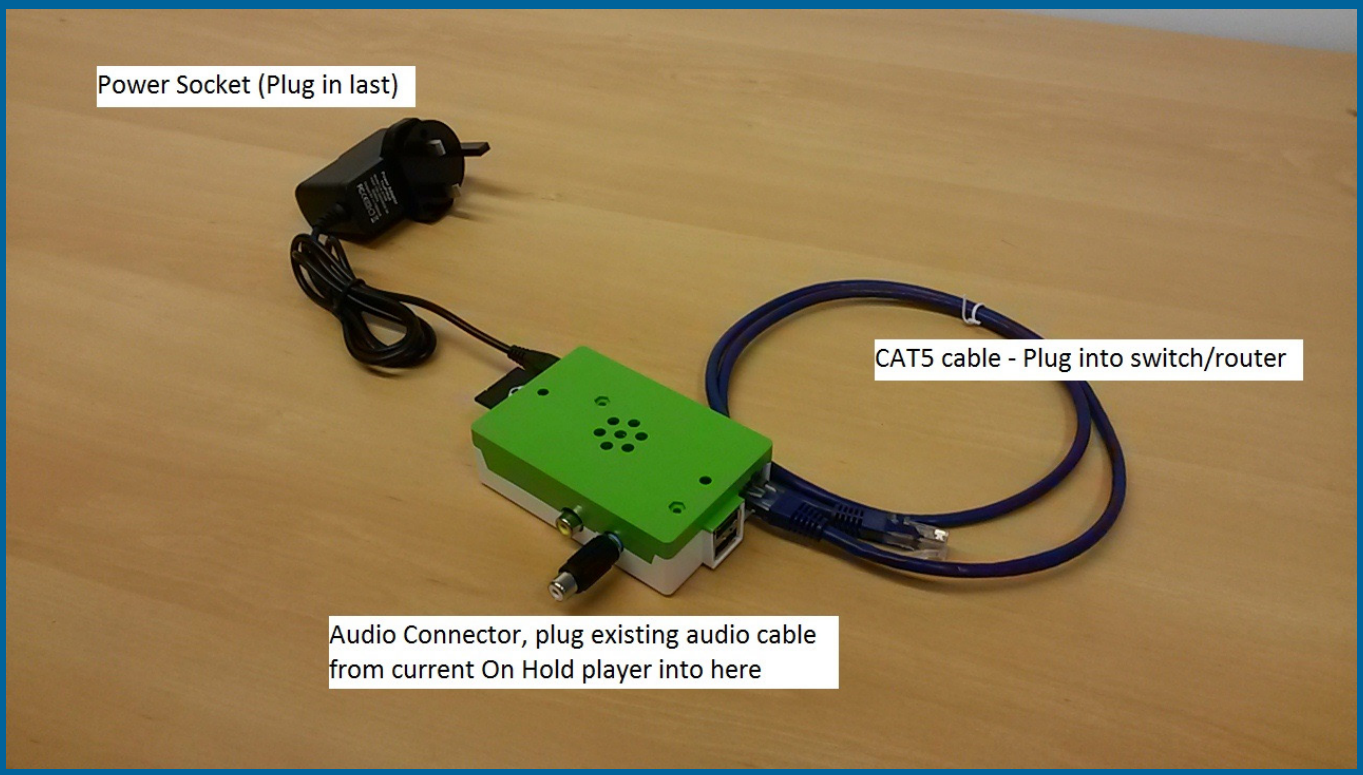
11) Now you can add a device by clicking the + button

12) Enter a device name, then paste the serial number into the field, and set the timezone. All iHoldall devices are set to GMT as standard, so you will need to select + or – depending on the time difference you are currently on.

13) Click Add Device

14) If your device is successfully connected to the network and linked to your account, the Last CheckIn time should update and Status should show as connected.

15) You can now set up schedules for this device. Note that the iHoldall device will CheckIn to the webservice every 10 minutes, so any schedule updates will take a maximum of 10 minutes to be live. Details on setting up a schedule and getting the most from your music can be found on the CloudCast Digital Media website: cloudcastdigitalmedia.com


Power Socket (Plug in last)
CAT5 cable - Plug into switch/router
Audio Connector, plug existing audio cable from current On Hold player into here

For more information
contact our sales team on:
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